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**National Senior Games Association - changes Eff 12/31/2022**

Beginning on 12/31/22, there will be a few changes to the Insurance Program for NSGA. NFP (formerly City Securities) will no longer be your direct contact for Insurance enrollments/certificates/questions. While we have truly enjoyed our relationship with NFP over the past years, we are looking forward to servicing you directly.

K&K Insurance Group will now be handling all requests directly and be your new point of contact for any questions/issues.

Hollie Lamle and Betty Wyman will be your direct contacts. Below is the contact information for Hollie and Betty:

**Hollie Lamle - Senior Underwriter**

Email: [hollie.lamle@kandkinsurance.com](mailto:hollie.lamle@kandkinsurance.com)

Direct office line: 260-459-5053

Mobile number: 260-433-5208

**Betty Wyman - Underwriting Assistant**

Email: [betty.wyman@kandkinsurance.com](mailto:betty.wyman@kandkinsurance.com)

Direct office line: 260-459-5145

Hollie is the Underwriter on the account and should be the main point of contact for everything except certificate requests during the policy year.

Betty will be able to help with requests for new enrollment forms and will be the main point of contact for certificate of insurance needs. PLEASE, however, copy both of us on your emails in case one of us happens to be out of the office and there is a rush type request.

Expectations are that enrollment forms and certificates will be processed within 48 hours of receipt. For certificate requests during the policy period, we will attempt to turn them around within 24 hours.

Since K&K Insurance will be handling this account directly for 22/23, we are going to be able to offer payment by Credit Card authorization, as well as, still offering the ability to pay K&K directly by check.

Please, please feel free to contact Hollie Lamle directly with any questions. We are looking forward to this new level of partnership with National Senior Games Association!